



EK Power Inc. Membership Policy

1. Purpose

The purpose of this membership policy is to establish clear guidelines and expectations for participants in regard to program eligibility, communications, payments and refunds/credits, and photography/media.

2. Scope

- a. This policy applies to all participants and parents/guardians.

3. Policy

a. Eligibility and Registration

- i. Participation in EK Power Inc. programs are open to individuals who meet the eligibility outlined in the program descriptions.
- ii. Participants must complete the required registration process, provide accurate and up-to-date information, and agree to any applicable waivers or releases.
- iii. Drop in sessions may be available dependent on space.

b. Communications

- i. EK Power Inc. uses email, Instagram/Facebook, and website to share all communications.
- ii. All members must ensure email addresses are up to date.

c. Fees and Payments

- i. Payments for all programming are to be made via e-transfer as outlined in the registration form.
- ii. Payments must be made at the time of registration to secure a spot in a program.
- iii. Prorated registration may be approved by the head coaches if deemed reasonable.

d. Refunds, Credits, Missed Sessions and Substitutions

- i. There are no refunds or credits provided for missed sessions or withdrawals after a program has started unless supported by a doctor's note.
- ii. Refunds may be issued if a skater is withdrawn from a program prior to their first session.
- iii. Prorated refunds will be issued for any sessions cancelled by the city.
- iv. Make up sessions are currently not available.



- v. If a registered skater is unable to attend a session, they may arrange for another skater of ***equal skill level*** to attend in their place. Parents/guardians are fully responsible for coordinating the substitution and any payment arrangements directly between themselves. EK Power Inc. will not be involved in the transfer of funds and assumes no responsibility for managing or facilitating these arrangements. The substituting skater **must complete an EK Power Inc. registration form prior to stepping on the ice.**

e. Photography and Media

- i. Participants acknowledge that photographs, videos, or other media may be taken during sessions for promotional, educational, or informational purposes.
- ii. Participants grant EK Power Inc. the right to use such media without compensation or further consent unless they have opted out of the photo release option provided by EK Power Inc.

Failing to adhere to these guidelines may result in removal from the session or program.